



Digital Copy Systems
Color Printers
Internet Facsimile
Network Support
Email: Sales@Saxon.net
www: <http://www.saxon.net>

Small Change.
Big Difference.
Real Advantage.

Your Office Equipment is Entirely Risk Free!
We Guarantee it!!

To Our Valued Customers;

Thank you for selecting Saxon Business Systems as your office imaging equipment supplier. At Saxon we know that the equipment we supply to you is of the highest quality; however, equally important is the quality of the service and support that comes with the equipment. We at Saxon have a long and valued history of providing our customers with world-class, unparalleled service – the best service in the State of Florida.

Please consider this document to be a binding guarantee on the part of Saxon Business Systems that we will provide you all of the support and service you may require to maintain the imaging equipment that you purchase or lease from us in first-class running condition. Our commitment to you is based upon the fact that:

- 1. Saxon has negotiated and locked-in long-term parts and supply contracts with our current equipment suppliers, assuring the continued availability of genuine manufacturers' parts and supplies which may be necessary to keep your office imaging units running at peak efficiency and performance.*
- 2. When you acquire office imaging equipment from Saxon we guarantee continued support for your imaging equipment for up to 7 years from the date of delivery.*
- 3. Our local service technicians have all been factory-trained and certified to assure that you receive the industry-leading service that Saxon customers have come to expect. Because we warehouse spare parts and supplies locally and service dispatch from every Saxon branch office you can be assured of prompt same-day service and support.*
- 4. In the unlikely event that we are ever unable to get your imaging equipment up and running in 24 hours Saxon will provide your organization with a loaner machine of equal or superior capability.*

Saxon is part of the Global Imaging Systems organization, which is a subsidiary of Xerox Corporation. As such, you can be assured that your office imaging needs will be met or exceeded not only in the State of Florida, but throughout the country.

All the best,

A handwritten signature in blue ink, appearing to read "Florio Abbate".

Florio Abbate
President

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